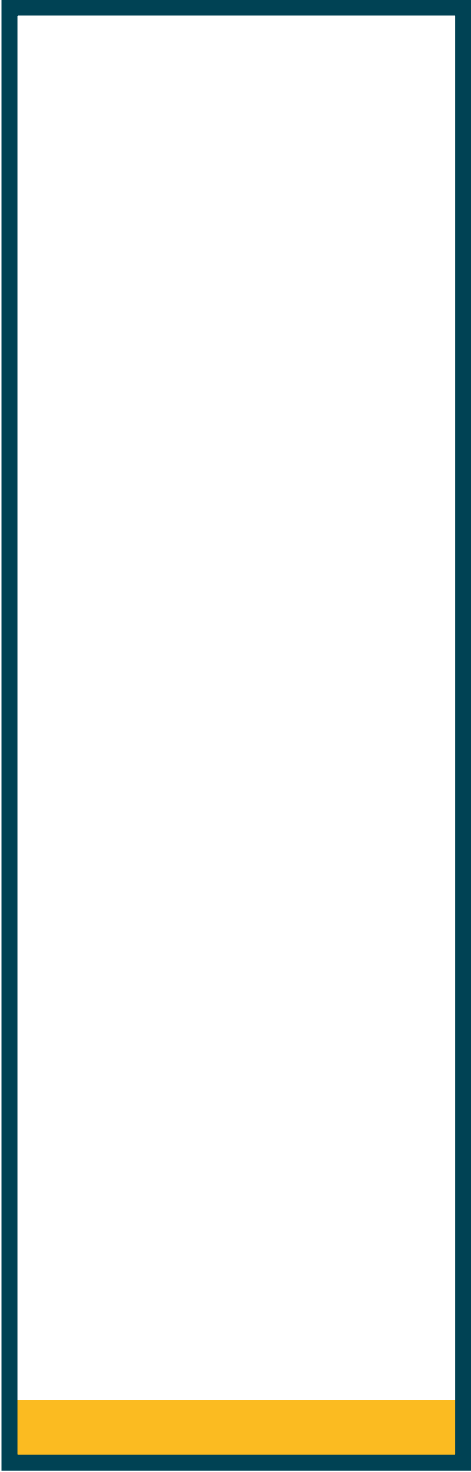




Opsait-Infrastructures

FortiClient software installation instructions.

Mobility (excluding LATAM)

DOCUMENT CONTROL SHEET

DOCUMENT

TITLE FORTICLIENT SOFTWARE INSTALLATION INSTRUCTIONS - MOBILITY (EXCLUDING LATAM)
CODE
DATE 13/05/2022
VERSION 1.0
CLIENT INDRA

FILE

FILE NAME FORTICLIENT SOFTWARE INSTALLATION INSTRUCTIONS - MOBILITY (EXCLUDING LATAM).PDF
LOGISTICS SUPPORT CORPORATE SERVER

RECORD OF CHANGES

VERSION	PAGES	CHANGE DATE	REASON FOR THE CHANGE
1.0	14	13/05/2022	Document creation

DISTRIBUTION OF THE DOCUMENT

NAME	DEPARTMENT

DOCUMENT CONTROL

PREPARED BY	REVIEWED BY	APPROVED BY	AUTHORIZED BY (CLIENT)

This document is the property of **Indra** and may not be used for purposes other than those for which it has been submitted, or reproduced in whole or in part, or transmitted or communicated to any person without permission from the owner.

CONTENTS

Document Control Sheet.....	1
Contents	2
1 Introduction.....	3
1.1 Purpose	3
1.2 Audience	3
2 Downloading the software.....	3
3 Installing the software	4
4 Configuring FortiClient	6
4.1 Zero Trust Telemetry – License	6
4.2 Zero Trust Telemetry – License (Linux)	7
4.3 Remote Access - Setup	8
5 Submitting incidents	9

1 Introduction

1.1 Purpose

This document provides the instructions that must be followed to install Version 7 of the FortiClient software.

1.2 Audience

This document has been drafted for Indra's staff using the FortiClient software to gain remote access via the Mobility portal **in any region, except for LATAM**.

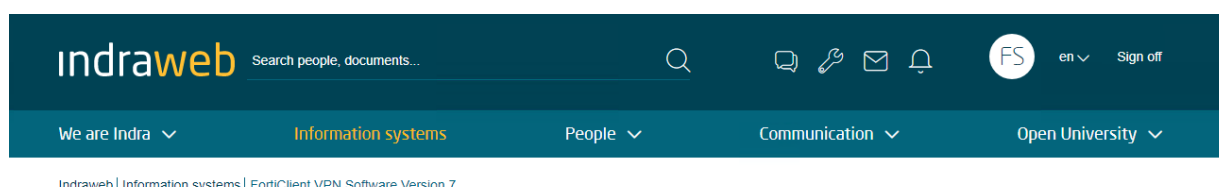
2 Downloading the software

Download the latest version of the installation files from the corporate website:

<https://www.indraweb.net/languages/es-es/sistemasinformacion/Paginas/Forti.aspx>

Download the version of FortiClient corresponding to the Operating System installed on your computer:

- Windows 32bits_x86 or x64: download the **.exe** or **.msi** file
- MacOS: download the **.dmg** file
- Linux Debian: download the **.deb** file
- Linux-Red Hat: download the **.rpm** file



Information systems

FortiClient VPN Software Version 7

Users using remote access with Fortinet are required to update the version of FortiClient VPN Software to version v 7. This version allows client licensing and Double Factor Authentication (MFA) application.

Installation instructions:

- File with instructions

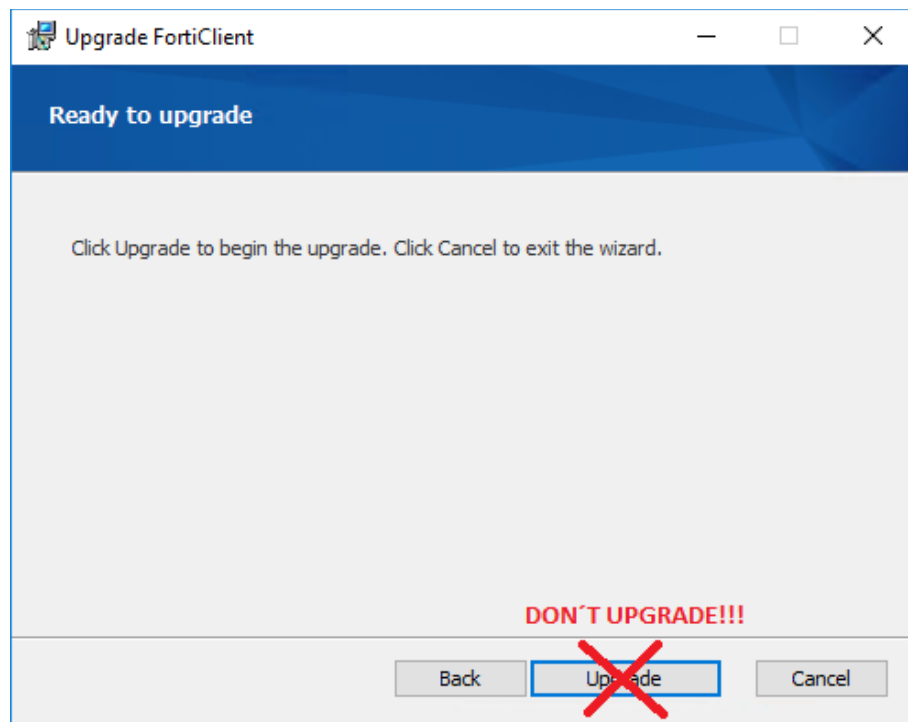
Executables to be download depending on the Operating System version:

- Windows 32-bit
- Windows 64-bit
- macOS
- Linux Debian
- Linux-Red Hat

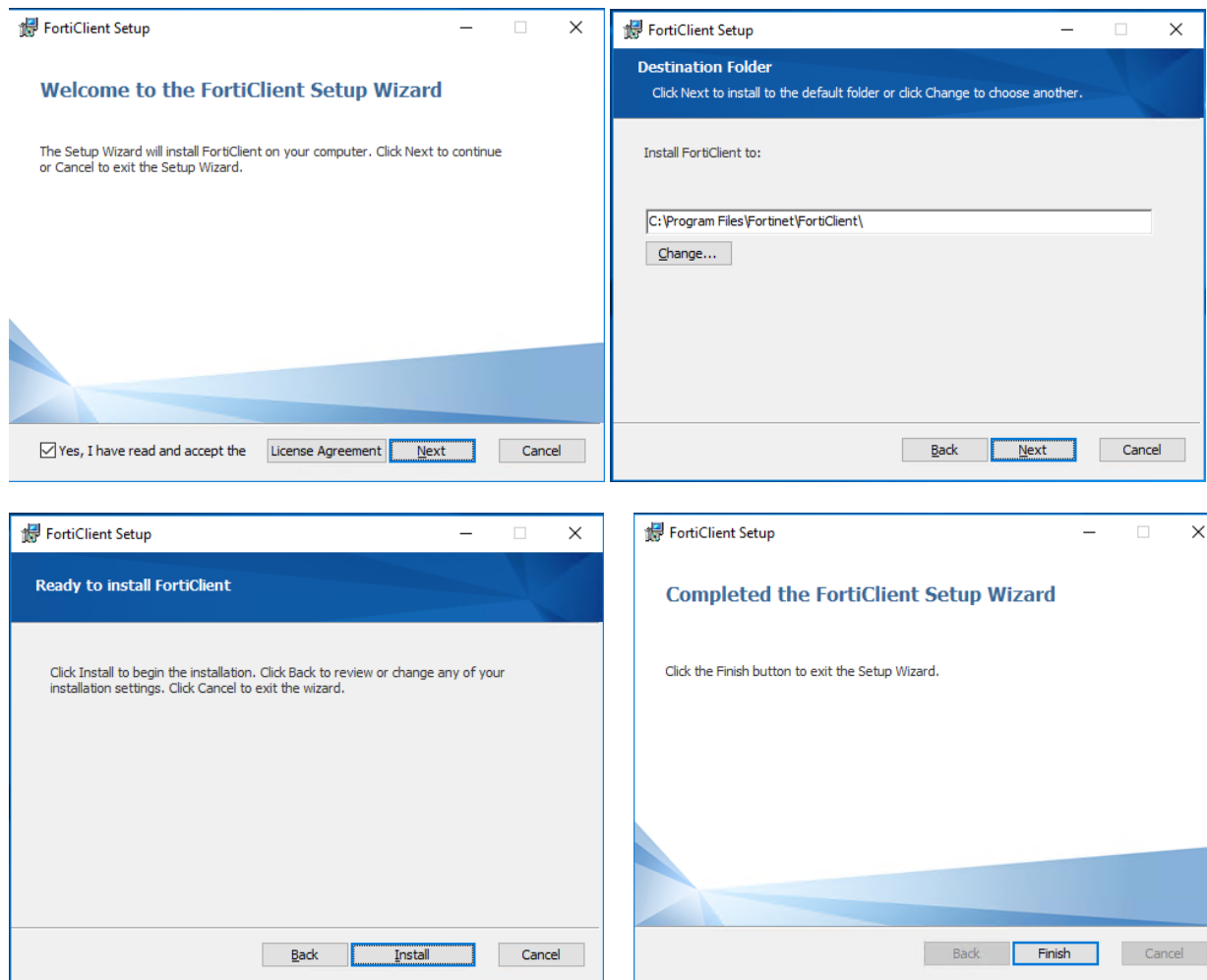
3 Installing the software

Check for a previous version installed in your computer before installing the software. If a previous version is installed, **it must be fully uninstalled**.

If the "Update" option appears when you run the installation file, interrupt the process and uninstall the previous version first before proceeding.



After making sure that no previous version of FortiClient is installed, launch the installation file for a clean installation. This is a "guided" installation, so you only need to accept the license agreement and follow the setup instructions. You will not be asked to install additional features.

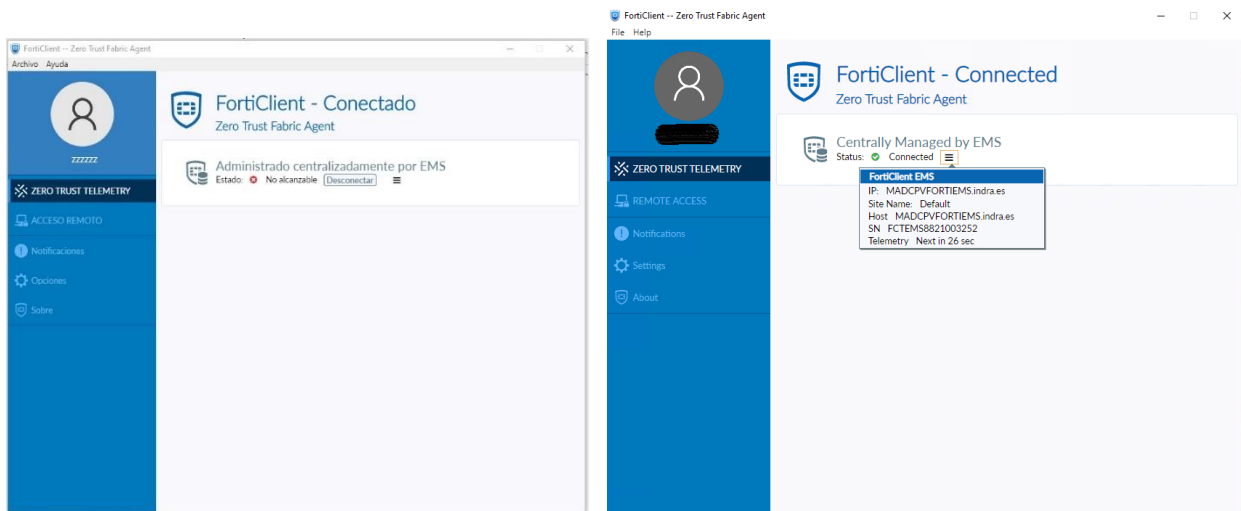


4 Configuring FortiClient

4.1 Zero Trust Telemetry – License

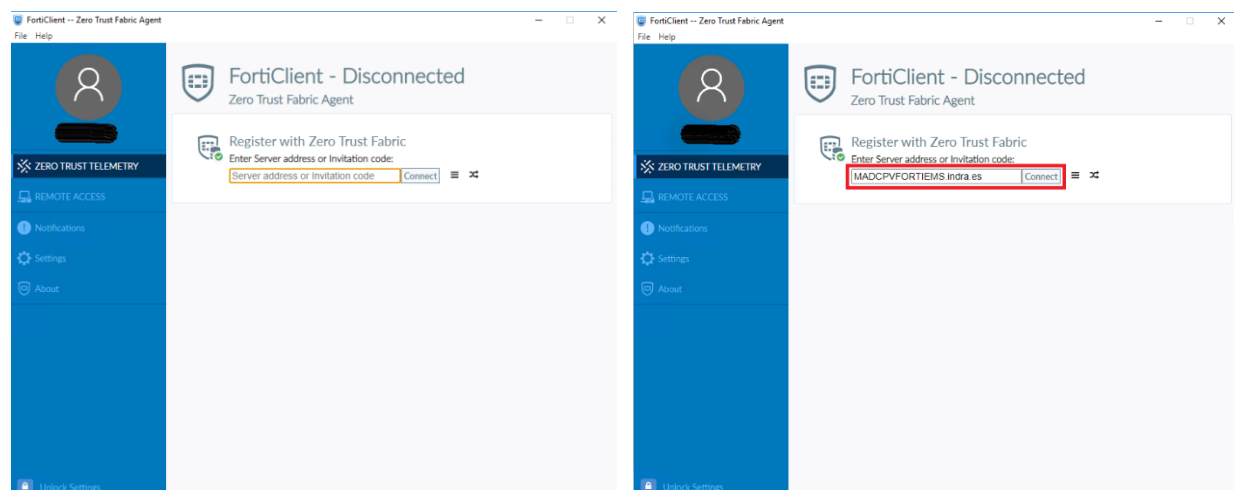
The  icon will appear in the taskbar after the software has been installed. Right-click on the icon and select "Open the FortiClient console."

The connection status with the license server will appear on the "Zero Trust Telemetry" option. The status "Cannot be reached" may appear after installation. It must change to "Connected" after a few minutes.



If the connection is not established automatically with the server, the option to enter the address manually will appear. Enter the following address and force the connection by clicking on "Connect:"

MADCPVFORTIEMS.indra.es

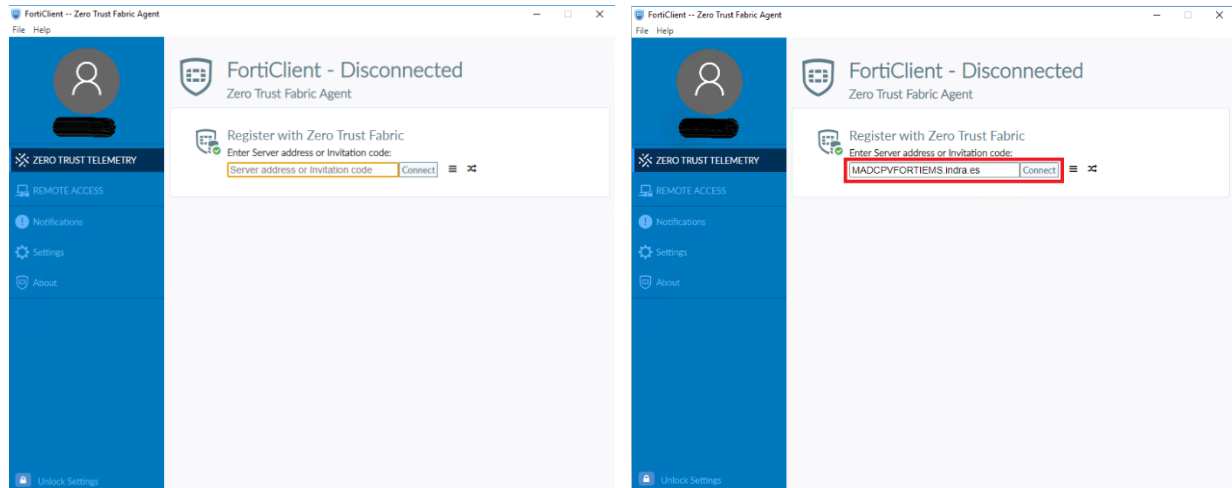


4.2 Zero Trust Telemetry – License (Linux)

The connection to the EMS service must be forced in computers with **Linux** installed.

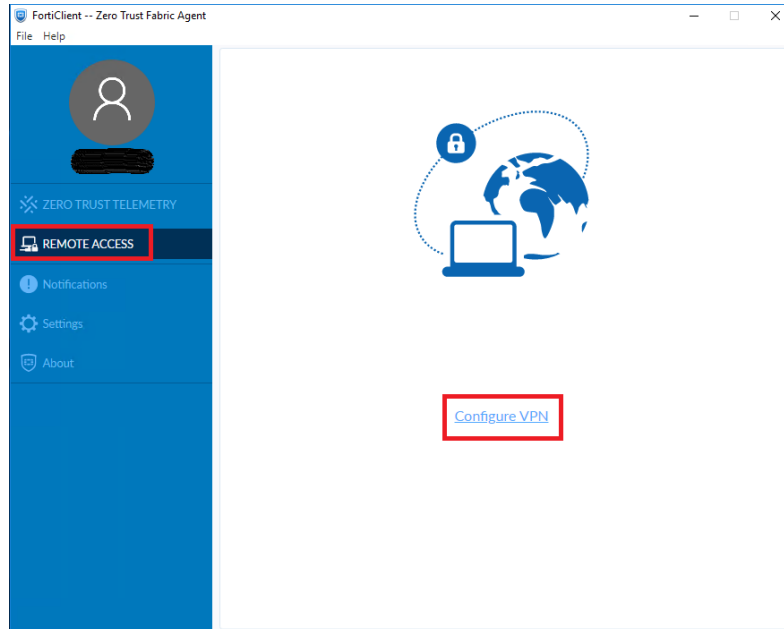
Enter the address and force the connection by clicking on "Connect:"

MADCPVFORTIEMS.indra.es



4.3 Remote Access - Setup

To configure the Mobility portal, click on the "*REMOTE ACCESS*" option and then on "Configure VPN."

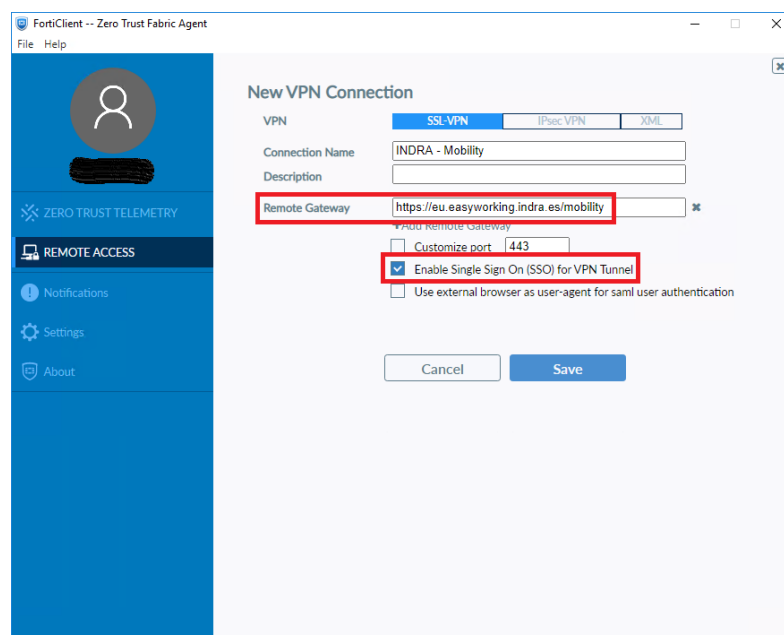


The remote access must be configured with the following information, as shown in the image below:

Connection name: **INDRA – Mobility**

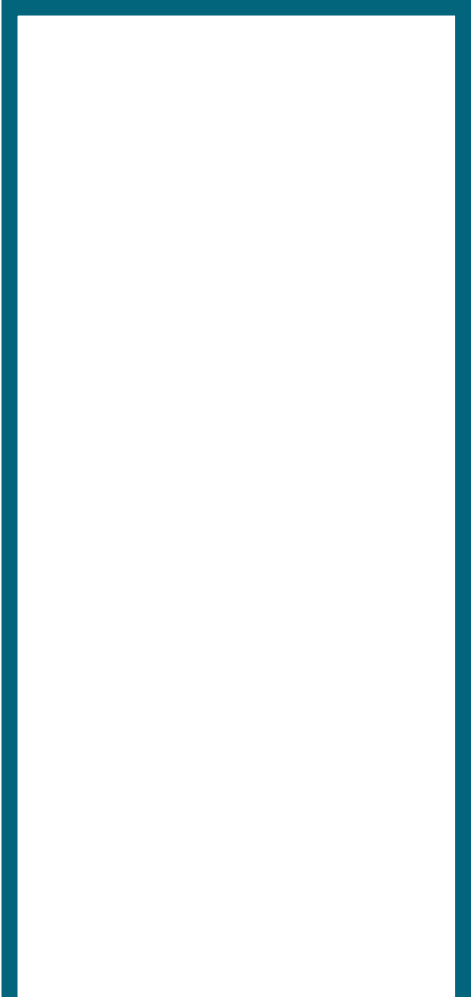
Remote Gateway: <https://eu.easyworking.indra.es/mobility>

Enable Single Sign On (SSO) for VPN Tunnel: **Enabled**



5 Submitting incidents

Contact the USC in any region to submit incidents detected during the installation or setup process.



Miguel Yuste, 45
28037 Madrid, Spain



indracompany.com

indra